

Onyx Outdoor

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I would like to report the failure of one of my Onyx A/M|24 PDF.

The failure occurred when the charging head failed at what looks to be a pressure relief on the head prior to the inflation valve. The unit involved is approximately 2 – 3 years old and had never been activated but had had the yearly rearming process performed at the start of the season. The kits used were the Onyx kit 1352; k320. The head carries a set of numbers u9000 051316. It appears that the o-ring under the pressure relief (if that is what it is) failed and split.

As this is a life safety device and is not only a required boating equipment I am deeply concerned with the reliability of the line as well as the safety of those on board my sailboat, Even more so in that I bought 3 vests at the same time differing only in the colors (the failing one is blue).

I have retained the vest to allow your QC engineering to determine if this is a one off or a supplier problem.

Needless to say, until this issue is resolved I will be replacing the all onboard vests as a Captain of a vessel I could be held libel for loss of life due to your products failures.

I eagerly await a response to this event as well a recommendation for replacement PDFs that either you manufacture or view as strong safe competitor.

I am required to report this failure to the Annapolis Coast Guard and would like to be able to report favorably of your actions to insure the reliability of this product.

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